### High Availability For Kamailio And RTPEngine

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Integrated contact centre systems





## Kamailio + RTPEngine

- Kamailio for SIP signalling
- RTPEngine for media
- Many use cases
  - Proxies relay across different network interfaces
  - NAT traversal
  - GW for conversions:
    - SIP transport protocols
    - codec transcoding
    - encryption/decryption of SIP/media
    - ...



### Example "SBC" Setup



# **High Availability**

- 1. Reliable server
  - Happy path is the easiest
  - Edge cases take more effort to handle e.g. consider
    - Unsuccessful calls; missing call terminations ...
    - memory leak in scripts clear htable ...
- 2. Failover setup to allow services to continue in case of...
  - Failures application/server/host/network: software or hardware
  - Maintenance upgrade etc.

# 1. Reliable Servers

### KISS Principle:

- To make the server more robust and easier to implement/debug/maintain/upgrade
- Many Kamailio modules to help you create services
- However you don't have to
  - use existing modules
  - use ready-made DB tables
    - ... if they're an overkill for your needs
- Simple proxy can be kept simple
  - Get the SIP headers right and send to the right place on the right socket
  - May craft your own htables, e.g. per call info: \$sht(MyDlg=>\$ci::<key>)
    - To store e.g. tags, call direction etc. to play media to a call leg  $\ldots$



### Failover (FO)

- Keepalived is a popular choice
  - Ability to monitor network interface and application statuses
  - Assigns VIPs to the default master node
  - When master node down, move VIPs to slave
- Applications: listen on the VIPs

Enable nonlocal bind in sysctl's conf file: net.ipv4.ip\_nonlocal\_bind = 1

```
keepalived.conf - master node:
```

```
vrrp_script check_apps {
   script "/etc/keepalived/mychecks.sh"
   interval 1 # check every 1 second
}
```

```
vrrp_instance VI_SIP {
    state MASTER
    interface eth0
    virtual_router_id 51
    priority 100
    advert_int 1
    nopreempt
    virtual_ipaddress {
        <Your_VIP> dev eth0
    }
    track_script {
        check_apps
    }
    # Run script on state changes
    notify /etc/keepalived/keepalive-notify.sh
```

## Kamailio Routing Configuration

- Stateful mode Using TM Module
  - Automatically handles transaction layer tasks e.g. retransmissions, timeouts, sending local ACKs ...
  - Depended on by other useful modules you may need
- No support for replication of transactions
- But still possible to handle most FO scenarios

### **FO** Outside Transaction

### After call establishment

- Happens most often
  - Call duration is long
  - FO not inside transaction

Node A: Handles INVITE-OK-ACK Sets up routing for initial INVITE:

- Find correct destination
- [Set correct send socket]
- Record route

Node B: Handles in-dlg transactions e.g. BYE-OK - Use loose\_route()

### FO Inside Transaction - Response

- OK to INVITE hits B
  - Gap between 1xx and OK can be many seconds
- Error response hits B

Node A:

Handles INVITE-1xx

Sets up routing for initial INVITE:

- Find correct destination
- [Set correct send socket]
- Record route

Node B:

Handles Response-ACK

- Response: handled using Via headers (may need to force socket)

- ACK for OK: relayed using

loose\_route()

- ACK for error response: different

### FO Inside Transaction - CANCEL

- INVITE-1xx hits node A
- CANCEL-OK, 487-ACK hits node B
  - May find destination for it same way as for INVITE

RFC 3261 Section 9.1: "The following procedures are used to construct a CANCEL request. The Request-URI, Call-ID, To, the numeric part of CSeq, and From header fields in the CANCEL request MUST be identical to those in the request being cancelled, including tags".

 Or may use saved destination from processing INVITE

```
# Without FO: CANCEL relayed only when
# relevant INVITE transaction exists
# With FO: find destination and relay
request_route {
    ...
    if (is_method("CANCEL")) {
        if (t_check_trans() < 0) {
            route(MY_ROUTING);
            }
            route(RELAY);
        }
    ...
}</pre>
```

### FO – ACK to Error Response

#### <u>Usually</u>

```
route[WITHINDLG] {
...
if ( is_method("ACK") ) {
    if ( t_check_trans() ) {
        # no loose-route, but stateful ACK;
        # must be an ACK after a 487
        # or e.g. 404 from upstream server
        route(RELAY);
        exit;
        } else {
            # ACK without matching transaction
            # ignore and discard
            exit;
        }
    }
...
```

#### With FO

```
route[WITHINDLG] {
```

```
if ( is_method("ACK") ) {
    if ( !t_check_trans() ) {
        # Find or use saved destination
        route(MY_ROUTING);
    }
    # Relay anyway
    route(RELAY);
}
```

Difference in this ACK by node B compared to that sent by node A (with no FO) ?

Extra via header from previous hop



## Kamailio FO - Summary

- Replication
  - htable: may be used to store call info
  - DMQ: for replication so slave has all info it needs to take over when master is down
- Summary
  - For a simple Kamailio proxy it is possible to handle FO for most cases
    - Most important case: established calls, call attempts
  - A couple of seconds for VIPs to migrate

## **RTPEngine FO**

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- Hot standby RTPEngine avoid loss of media
- FO more noticeable than for Kamailio
- Easier to handle from scripting point of view
- FO based on Redis keyspace notifications
  - 1&1 Presentation at KW16 by Pawel Kuzak:

https://www.kamailio.org/events/2016-KamailioWorld/Day2/20-Pawel.Kuzak-High-Quality-Telephony-Using-A-Fail-Safe-Media-Relay-Setup.pdf

- Sipwise doc:

https://github.com/sipwise/rtpengine/wiki/Redis-keyspace-notifications

# RTPEngine FO – Hot Standby



master



### Summary

- It is possible to achieve reasonable HA using Kamailio and RTPEngine
- There are different ways to combine them
  - Experiment and find what's best for your requirements and environment
- There are more ways share your ideas!





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